DISTRICT TECHNOLOGY SERVICES

NEOnet
Prompt. Courteous. Knowledgeable.
Support *you* deserve.

Our Service

- **Helpdesk support:** We offer a responsive helpdesk service that provides assistance to your staff and resolves IT issues efficiently.
- **Proactive maintenance:** Proactive monitoring and maintenance of your IT systems, preventing issues before they become problems.
- **Data backup and recovery:** We provide reliable data backup and recovery services, ensuring that your district-critical data is always protected and accessible.
- **Hardware and software procurement:** Assist in selecting and purchasing the best hardware and software solutions for your district needs, ensuring that you have the necessary tools.
- **Network security:** We offer a comprehensive range of network security services, including firewalls, antivirus and malware protection, and intrusion detection and prevention.
- **Compliance and regulation:** We help you comply with industry regulations and standards, such as HIPAA and FERPA, to protect your district and clients from data breaches and legal penalties.
- **Cloud migration and management:** We assist you in migrating to the cloud, providing you with a secure, flexible, and scalable infrastructure that reduces costs and enhances productivity.
- **IT strategy and planning:** We work with you to develop a customized IT strategy and roadmap that aligns with your district goals and objectives, ensuring that your IT systems support your business growth.
- **Network and Server support:** Our support team includes highly skilled escalation technicians who provide expertise in managing server and network infrastructures, so you don't need to hire dedicated staff for these areas.
- **Access to specialized expertise:** Our certified technicians and engineers offer specialized skills and experience across a wide range of industries, giving you access to expertise that may be difficult or costly to acquire and maintain in-house.

Why Choose Us?

- **Expertise:** Our team of certified and experienced technicians and engineers have the skills and knowledge to handle any technical challenge, from hardware and software issues to cybersecurity.
- **Availability:** Our onsite support services ensure that you have the necessary boots on the ground to resolve issues quickly and efficiently, reducing downtime and minimizing disruptions.
- **Customization:** We tailor our services to fit your specific needs, budget, and goals, providing you with a personalized and flexible IT support solution.
- **Affordability:** Our competitive pricing and flexible support help you save on IT support costs without compromising quality or reliability.
- **Scalability:** We offer a scalable solution that can grow or contract with your district's needs. You can easily adjust the level of support you receive based on your business needs, without the costs and overhead associated with hiring and training new employees.

SCAN ME

We understand the importance of reliable and efficient technical support for your district. That's why we offer a comprehensive range of tech support services that provide you with the necessary expertise and resources to handle any technical challenge.

Courteous
Helpful
Knowledgeable
Prompt
Concerned

Contact Us:
+330-926-3900
quotes@neonet.org

www.NEOnet.org

700 Graham Road, Cuyahoga Falls, OH 44221
P: 330.926.3900 • F: 330.926.3901