

Content Filtering Software Outage

CUYAHOGA FALLS, OH – September 9, 2020 – On September 8, 2020 Securly, the Northeast Network for Educational Technology (NEOnet) content filtering software provider, experienced an outage with their eastern cluster hosting site. The school districts started reporting issues around 8:30 a.m. and at 11:34 a.m. Securly reported the service was fully operational. This outage affected all educational entities that participate in the NEOnet consortium filtering program. The details of the incident can be viewed via the Securly status page at <http://status.securly.com/>.

The Northeast Ohio Network for Educational Technology (NEOnet) is an Information Technology Center (ITC) proudly serving school districts throughout Northeast Ohio to improve student education through the use of technology. Established in 1995, we are one of 18 designated ITCs in the Ohio Education Computer Network (OECN) providing technology services and support to school districts.

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